



Terms Of Agreement/Home Boarding

Please read all of our terms carefully as these must be agreed to at the time of booking.

1. All dogs must be:

- A. Be up to date on all annual vaccinations including Kennel Cough. All vaccinations received at least 14 days prior to arrival and vaccination records provided as proof. Should Pet Sitter be bitten or other guests exposed to any disease or ailment received from client's pet which has not been properly vaccinated, the client will accept all responsibility to pay all costs and damages incurred by the victim/victims.
- B. Be in good health, free from any injury or illness at least 30 days prior to arrival and free from any ticks, fleas and worms.
- C. Not be aggressive toward other people and dogs.
- D. Have a leash and collar and be leashed when entering/leaving our property.

2. Aggressive dogs

Aggression of any kind cannot be tolerated for the safety of your dog and others. Muddy Paws Dog Training reserves the right to refuse, or terminate the contract of any dog or owner who displays aggressive, destructive or unreasonable behaviour.

3. Feeding & medication

Pets will be fed & given medication in accordance with the instructions you provide or any subsequent instruction. We cannot accept responsibility for any complications administering medication to the animal.

4. Hygiene

You will present the dog for boarding in a clean and groomed condition.

5. Personal Property

If you or your pet causes any damage to themselves, other pets or any of our home property you agree to be responsible for any and all treatment, repairs and replacements & to reimburse Muddy Paws within 7 days. Muddy Paws are not liable for any lost, stolen or damaged property belonging to you or your pet

6. Behaviour

All dogs must be house dogs & be house trained. You undertake to make full disclosure of any quality or characteristics which might make your dog unsuitable to stay with Muddy Paws, including, but not limited to behavioural or health problems, anti-social behaviour including aggression, excessive loud barking/whining. Failure on your part to disclose any matter which might render the dog unsuitable for socialisation will be deemed a material omission amounting to a fundamental breach of this agreement. We reserve the right to place your dog in a boarding kennel at additional cost to yourself if your dog displays unreasonable behaviour.

7. Walks

Written consent is required if you would like your dog to be walked off the lead. You agree that if you instruct Muddy Paws to exercise your dog off the lead you accept full liability for any loss or damage caused as a result of your dog being off the lead. Muddy Paws Dog Training is not responsible for damage incurred by a pet escaping because of a faulty leash or harness that you supply.

8. Safety

All dogs in our care wear our collars with our I.D. tag which are supplied by Muddy Paws

9. Fees

All fees are to be paid in full upon arrival of your dog. Muddy Paws accepts payment in cash or bank transfer. Muddy Paws reserve the right to make changes to their rates for any subsequent service offerings.

10. Veterinary Care

In the unlikely event of your dog being involved in an accident or in an emergency, you agree Muddy Paws have the right to determine if your pet requires medical attention. Consent will be sought from you or your emergency contact where possible. You acknowledge that your emergency contact has the right to grant permission to obtain treatment for your pet. If we are unable to contact you or your emergency contact, Muddy Paws Dog Training will consider this agreement as consent to obtain treatment for your pet. You will be responsible for any costs related to medical

treatment. If in the unfortunate event that your dog dies whilst in our care, you agree for your dog to be put in a frozen state in readiness for your return home.

11. Opening Hours, Pick-up & Drop-Off times

Collection and return times for your dog MUST be arranged at the time of booking. You can drop off/collect your dog between the hours of * **8.30 am- 7.00 pm Monday to Friday**

* **10.00 am – 6.00 pm on weekends (Saturday to Sunday).**

Any times requested outside these hours will incur an additional €5 charge. Collection and arrival times are strict. If your arrival time or return time is delayed or if you would like to collect your dog early, please inform us & arrange this with us as soon as possible so we can ensure your dog is cared for as we may have other commitments. If you fail to collect your dog on the agreed date (without notice or prior arrangement), your dog will be deemed abandoned and as such will be transferred to the care of the local authority.

12. Boarding Rate

Our boarding rate is per 24 hours. For example, if you drop your dog off at 10.00 am, then on the day of collection you have paid up to 10.00 am. If this time goes over, an additional charge may be applied to each dog, dependant on the duration of the extra hours. Additional fee's must be paid upon collection of your pet. Bank holiday's and Holiday Periods (Christmas/New Year) may incur additional fee's.

13. Bookings

Bookings are not confirmed until the non-refundable deposit has been paid. We do not hold provisional dates. If you collect your dog before the confirmed end date of the board you will not receive a refund.

14. Cancellations & Refunds

For boarding bookings, where 30 days or more notice is provided there is no charge. Where than less than 30 days notice but more than 7 days notice is given, 50% of the fee is chargeable to cover administrative and management costs as well as to cover the loss of business. Where less than 7 days' notice is provided 100% of the fee is chargeable on the same basis. Refunds are provided at the discretion of Muddy Paws.

15. Photographs & Social Media

I give permission that any picture/video taken during your pets stay may be used on Muddy Paws Dog Training website, Facebook page, or may be used for various promotional materials on social media.

16. We do not accept bitches in season for their stay. If you suspect she might potentially come in season during her stay with us, this must be disclosed prior.

17. Continual disclosure

You are required to disclose on a continuing basis any and all changes to the information provided in this registration. Any changes to medical conditions or behaviour that may prevent your pet from participating in our services must be disclosed.

18.. Confidentiality

Muddy Paws Dog Training highly respects our client's entrusting us with the care of their pet(s). All of your information will be kept private and confidential.

19. Agreement and Acknowledgement of Risk

You agree and understand that there are inherent risks involved with interactions between pets and other pets as well as pets and humans. You acknowledge that these potential risks may result in damage to property, injury, or illness including but not limited to sickness or death of humans or pets. You accept and assume responsibility for all risks including, without limitation, all losses, costs or damages incurred as a result of your pets participation in our services as well as any veterinary expenses on behalf of or caused by your pet.

20. RELEASE & WAIVER OF LIABILITY AND INDEMNITY

You hereby, forever waive, release, and discharge from any and all claims, losses, injuries, suits, litigations, liabilities, costs, expenses, and any demands whatsoever Muddy Paws Dog Training and any affiliates, owners, employees, representatives, volunteers, agents and all others having an interest in any Muddy Paws (collectively referred to as 'the releasees'), arising from or relating in any way to: your pets participation in our services and any act or omission of the releasees. You acknowledge that this agreement is binding on you, your heirs, successors and legal representatives.
